

Particulars

About Your Organisation

1.1 Name of your organization

Hero AG

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

4-0979-17-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand-Manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Germany
- Spain
- Sweden
- Turkey
- United States

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Germany
- Spain
- Sweden
- Turkey
- United States

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

2,111

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

162

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

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2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

2,273

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	1,322.00	4.00	-	-
2.3.4 Segregated	711.00	153.00	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	2,033.00	157.00	-	-

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	96%
2.5.5 India	--
2.5.6 North America	100%
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	100%
2.5.11 Rest of Asia	--

Time-Bound Plan

3.1 Date of first supply chain certification (planned or achieved)

2014

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2014

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2019

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2019

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Applies Globally

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

Yes

3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?

2020

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

No

Please explain why

We communicate the use of RSPO palm oil in the sustainability brochure. We have decided not to any use RSPO trademark on pack.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Maintain certification for the subsidiarities who do have a Certified supply chain.
For the subsidiarities who do not use 100% RSPO palm oil products for our own brand products (own production or produced by third parties) we will collect the details and setup an action plan to obtain our targets set:

100 % RSPO MB certified palm oil by the end of 2018
100 % RSPO SG certified palm oil by the end of 2019

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

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Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Uploaded file: --
 - Related link: <https://hero-group.ch/hero-glance#sustainability>
 - Land Use Rights
 - Ethical conduct and human rights
 - Uploaded file: --
 - Related link: <https://hero-group.ch/hero-glance#sustainability>
 - Labour rights
 - Uploaded file: --
 - Related link: <https://hero-group.ch/hero-glance#sustainability>
 - Stakeholder engagement
 - None of the above
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7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:

We have Hero Group_Position Statement_on Palm Oil
Report file: [M-Practice-Guidelines.pdf](#)

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why

Currently we are focus on achieving our goal and on collecting reliable data from our suppliers (mainly finished good suppliers).

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

Related link: <https://hero-group.ch/hero-glance#sustainability>

Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We are restricted in the selection of suppliers and we have to discuss the possibility of using CSPO with our long-standing suppliers who often have difficulties to implement the usage of CSPO. Some suppliers still don't see any chance to use CSPO so we will have to amend recipes if necessary. The usage of CSPO and the amendment of recipes will cause additional costs which we have to deal with nevertheless. Other topic is the availability of the right CSPO oil regarding, specialties, BIO and MCPD/GE.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

communication in sustainability report

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://hero-group.ch/hero-glance>
